

CTI LIMITED 10 YEAR RESIDENTIAL WARRANTY

1. Concrete Technology Incorporated, hereinafter referred to as "CTI", warrants that its CTI residential deck system has been manufactured without defect. CTI warrants this product specifically to the installer/independent contractor; provided installer has been approved and has completed a program of instruction in the use of the warranted product. CTI will warranty this product of up to ten (10) years, provided that all criteria contained herein have been strictly adhered to.
2. This warranty is limited to the following:
 - A. Sun resistant: Will not dramatically discolor because of exposure to airborne pollutants and fumes such as sulfide gases.
 - B. Resists chalking: Colors will not dramatically fade and chalk, will not wash down to cause stain on brick, trim or other surfaces.
 - C. Mildew resistant: This product will inhibit the growth of mildew on the surface of this film. (Mildew resistance does not mean mildew proof).
 - D. Peeling or blistering: Surface will not peel or blister from the original surface, provided all preparation procedures have been strictly adhered to according to manufacturer's criteria.
3. This limited warranty is for interior or exterior concrete and does not cover failure caused by defective substrates, alkaline reaction, efflorescence, vapor and/or water transmission, previous coatings which have lost adhesion, oil, mildew, grease, fire, hail (or other acts of God), defects in the structure, or vandalism or abuse and/or neglect.
4. Cracks: Due to the many variables associated with concrete, (freeze/thaw, heaving, hydrostatic pressure, etc.) CTI DOES NOT WARRANTY ANY CRACKS, CRACKING, CHIPPING OF THE PRODUCT ALONG CRACKS OR CRACK REPAIR OF ANY NATURE WHATSOEVER.
5. This limited warranty will apply only upon the condition that the following procedures have been strictly adhered to, which include, but are not limited to the following: All previous coatings must be removed and the surface pressure washed with a minimum of 3000 psi, in addition, all impurities must be removed prior to installation of the CTI system. (Oil, rust, mildew, etc.) NOTE: In some situations, mechanical abrading or shotblasting may be required.
6. This limited ten (10) year warranty for defective product exclusively is valid only under the conditions that all surfaces must be pressure washed and recoated using CTI's specified coating by installer/independent contractor, no more than every 2 years. If maintenance schedule is not met, warranty immediately becomes invalid.
7. CTI's limited warranty is for product replacement only and specifically excludes any and all labor expenses. Independent installer/contractor understands that CTI has no ownership or interest in any installation or application entity and no contractor or agent has authorization to modify this warranty. CTI does not employ installers therefore, it is the responsibility of the independent installer/contractor to employ qualified installers in order that the product be installed properly. CTI will not be responsible for accidental or consequential damage caused thereby. CTI does not offer nor will it recognize any other warranties other than the one contained herein.
8. All claims under this limited warranty must be accompanied by a CTI warranty, CTI claim form filled out in its entirety and any and all information that CTI deems necessary to determine the validity of any claim. If any portion of the CTI warranty claim form or information that is requested by a CTI to determine the validity of any such claim is not filled out or sent in its entirety, then CTI will deny any and all such claims.
9. Claims: CTI has up to 90 days upon receipt of a valid warranty claim form to validate any such claims on defective materials. If CTI determines that defective materials were found, then CTI will ship, at no charge, to independent contractor/installer, freight collect, all replacement materials only. NOTE: CTI has no responsibility to hire or locate any independent contractor/installer for reapplication.
10. This limited warranty provides you with specific legal rights. You may have other rights which vary from state to state.

Name of Property Owner: _____ Key Contact Person: _____

Address: _____ City: _____ State: _____

Zip: _____ Phone: _____ Start Date _____ Completion Date: _____

Name of Contractor: _____ Key Contact Person: _____

Address: _____ City: _____ State: _____

Zip: _____ Phone: _____

Installer/Independent Contractor's Signature: _____

Place Original Batch Labels Below

Grout

Sealant

Modifier