

CTI LIMITED 3 YEAR SERIES-5000 DURAFLECK INTERIOR SYSTEM WARRANTY

1. Concrete Technology Incorporated, hereinafter referred to as "CTI", warrants that its CTI DURAFLECK Interior System has been manufactured without defect. CTI warrants this product specifically to the installer/independent contractor provided installer has been approved and has completed a program of instruction in the use of the warranted product. CTI will warranty its product of up to three (3) years, provided that all criteria contained herein have been strictly adhered to.
2. This warranty is limited to the following:
 - A. Resists chalking - Colors will not dramatically fade and chalk, will not wash down to cause stain on other surfaces.
 - B. Mildew resistant - This product will inhibit the growth of mildew on the surface of the film. (Mildew resistance does not mean mildew proof).
 - C. Peeling or blistering - Surface will not peel or blister from the original surface, provided all preparation procedures have been strictly adhered to according to manufacturer's criteria.
3. This limited warranty is for interior concrete and does not cover failure caused by defected substrates, alkaline reaction, efflorescence, vapor and/or water transmission, previous coatings which have lost adhesion, oil, mildew, grease, fire, hail (or other acts of God), defects in the structure, or vandalism or abuse and/or neglect.
4. Cracks - Due to the many variables associated with concrete, (freeze/thaw, heaving, hydrostatic pressure, etc.) CTI DOES NOT WARRANTY ANY CRACKS, CRACKING CHIPPING OF THE PRODUCT ALONG CRACKS OR CRACK REPAIR OF ANY NATURE WHATSOEVER.
5. This limited warranty will apply only upon the condition that the following procedures have been strictly adhered to, which include, but are not limited to the following: That 100% of all previous coatings must be removed, and, all impurities must be removed prior to installation of the CTI system. (Oil, rust, mildew, etc.) NOTE: In situations where pressure washing cannot be used nor will it remove the previous coatings or impurities, then the use of abrading or shot blast type equipment will be necessary for 100% removal.

MANUFACTURERS WARRANTY:

- A. The manufacturer hereby warranties that all materials have been manufactured without defect.
- B. The independent installer/contractor hereby reserves the right to periodically inspect the finished project in which to determine the frequency in which the project must be cleaned and resealed to maintain said warranty.
- C. If in the event manufacturers representation is required or requested on projects then independent installer/contractor will be responsible for all expenses incurred by manufacturer for time, travel, lodging, etc. NOTE: This provision also applies under warranty situations as well.
- D. Any reapplication of sealer in a maintenance or warranty capacity must be applied by the independent installer/contractor.
7. CTI's limited 3 year warranty is for product replacement only and specifically excludes any and all labor expenses. Independent installer/contractor and property owner understands that CTI has no ownership or interest in any installation or application entity and no contractor or agent has authorization to modify this warranty. CTI does not employ installers therefore, it is the responsibility of the independent installer/contractor to employ qualified installers in order that the product be installed according to manufacturers criteria. CTI will not be responsible for accidental or consequential damage caused thereby. CTI does not offer nor will it recognize any other warranties other than the one contained herein.
8. All claims under this limited warranty must be accompanied by a CTI warranty, CTI claim form filled out in its entirety and any and all information that CTI deems necessary to determine the validity of any claim. If any portion of the CTI warranty claim form or information that is requested by a CTI to determine the validity of any such claim is not filled out or sent in its entirety, then CTI will deny any and all such claims.
9. This warranty must be submitted by the independent installer/contractor within 30 days of job completion to be valid. Failure to strictly comply with any directions contained in this warranty will make this limited warranty null and void.
10. Claims - CTI has up to 90 days upon receipt of a valid warranty claim form to validate any such claims on defective materials. If CTI determines that in fact CTI materials were defective, then CTI will ship, at no charge, to independent installer/contractor, freight collect, all replacement materials only. NOTE: CTI has no responsibility to hire or locate any installer/contractors for the reapplication.
11. This limited warranty provides you with specific legal rights. You may have other rights which vary from state to state.

Name of Property Owner: _____

Address: _____ City: _____ State: _____ Zip: _____

Phone: _____ Start Date of Project: _____ Completion Date: _____

Name of Contractor: _____ Key Contact Person: _____

Address: _____ City: _____ State: _____ Zip: _____

Phone# _____